



SPRINGWATER UNITED SOCCER ACADEMY

48 Hour Policy

- The 48-hour rule is a standard our club Springwater United Soccer Academy (SUSA) has put into practice to prevent discussions regarding playing time, positions, tactics, or general decision making immediately following a game.
- This standard has been implemented to reduce the impact of an emotional conversation between a parent/guardian and a coach, team official, or referee following a game or practice, especially in the presence of a player or players.
- This rule is intended to let parents and coaches have a cooling/calming down period.
- As parents/guardians, we will not always agree with a coach's decision.
- Coaches too make mistakes and are developing daily just as the players are.
- However, it is important to recognize that a coach's role is to make decisions for the team first and player second.
- Often, we tend to recognize our coaching staff's decisions through our players first and team second.
- Briefly, this means that parents/guardians are not allowed to confront a coach, team official, referee to discuss any "negative" game or practice situation with the coaching and management staff until at least 48 hours has passed from the completion of the game or practice.
- After 48 hours have elapsed, the parent/guardian may address their concern with the Head Coach, Assistant Coach or Team Manager.
- If the parent/guardian feels the issue of concern remains and has not been appropriately addressed, the parent/guardian may schedule a meeting with the appropriate Technical Director and/or Dispute Officer.
- If a parent/guardian violates the 48-hour rule, the following escalation protocol will be followed:
 - 1st offence – Meeting with parent to discuss issue and reminder of the 48-Hour Policy
 - 2nd offence -Player may be suspended from one practice or game
 - If continued behaviour occurs, (SUSA) has the right to release the player without any refund.